

San Francisco Health Network Laguna Honda Hospital and Rehabilitation Center

Joint Conference Committee August 2019 Quality Management Department Regulatory Affairs Status Report (July – August 2019)

ITEM	DISCUSSION
FACILITY REPORTED INCIDENTS (FRI)	During the period (July – August 2019) LHH submitted a total of 79 FRIs to CDPH, these include allegations of abuse, adverse events and other reportable issues. CDPH have initiated investigation into some cases but final determination of any deficiencies has not been determined.
	 July: 37 cases (7 no deficiency; 1 did not constitute a violation; 29 pending) 24 allegations of abuse, 9 theft/fiduciary abuse, 2 adverse events, 1 missing/elopement, 1 potential privacy breach August: 42 cases (5 no deficiency; 37 pending) 28 allegations of abuse, 3 theft/fiduciary abuse, 1 injury of unknown source, 1 AWOL, 1 missing/elopement, 2 potential privacy breach, 5 adverse events, 1 anonymous complaint
PLANS OF CORRECTION (POC) UPDATES/REPORTING	None.
COMPLETED SITE VISITS	 Abbreviated survey (6/13/19): 1 FRI related to allegations of abuse and potential privacy breach Abbreviated survey (6/26/19): 25 FRI related to allegations of abuse, theft/fiduciary abuse, adverse drug event, potential privacy breach, injury of unknown source, adverse major injury event, missing/elopement Abbreviated survey (6/27/19; follow-up from 6/4 - 6/10/19 visit): 23 FRI related to allegations of abuse, potential privacy break, missing/elopement, AWOL, adverse drug events, adverse choking event Abbreviated survey (6/27 - 7/5/19): 1 FRI related to chemical restraint Issuance of Immediate Jeopardy (IJ) (7/11/19): 11 FRI related to potential privacy breach, anonymous complaint, adverse drug events IJ removal plan accepted on 7/12/19 and IJ was abated Abbreviated survey (8/2/19): 7 FRI related to allegations of abuse, theft/fiduciary abuse, AWOL a. 4 substantiated, no deficiency b. 3 unsubstantiated, no deficiency b. 3 unsubstantiated, no deficiency b. 3 unsubstantiated is unvey (8/2/19): 1 FRI related to adverse drug event Abbreviated survey (8/14/19): 1 FRI related to adverse drug event Abbreviated survey (8/14/19): 1 FRI related to adverse drug event



San Francisco Health Network Laguna Honda Hospital and Rehabilitation Center

Joint Conference Committee August 2019 Quality Management Department Regulatory Affairs Status Report (July – August 2019)

	11. Abbreviated survey (8/19/19): 2 FRI related to allegations of abuse, and 1 anonymous complaint
	12. Abbreviated survey (8/20/19): 7 FRI related to allegations of abuse, theft, and missing/elopement
	13. Revisit for substandard quality of care (F583, F600, F605, F607 and F689) (9/3/19 – 9/6/19)
ONGOING SITE VISITS	48 FRI with documents requested; pending visit
PENDING SITE VISITS	75 FRI pending without document request or call/visit
UPCOMING SURVEYS	1. Life Safety Code Survey (Unannounced; open survey window)
	2. Annual Long-Term Care/Skilled Nursing Facility CMS Recertification Survey (Unannounced; last survey October 9-15, 2018)
CONTINUOUS SURVEY READINESS	Education/training for:
AND EDUCATIONAL UPDATES	1. Mandated Reporting
	2. Abuse, Physical and Chemical Restraints, Privacy/Confidentiality, and Accident Prevention